**Template text messages for practices**

**For practices who are already giving access to all ‘non-104’ coded patients**

1. **Sample message for patients being granted access:**

*As your GP practice, we are providing you with access to your full medical record via the NHS app (and NHS website) if you have a suitable NHS login, from 31 October 2023. We are aware that not everyone will want access to their full record on the internet at this time, and some patients may have concerns about their personal medical records being made available on their smartphones or online, especially if other people have access to their devices. If you would like to switch off access for the time being, please follow the link below and send ‘SWITCH OFF ACCESS’. You can change your mind at any time by contacting the practice. Further information is available here: <LINK TO FURTHER INFORMATION>*

1. **Sample message to patients who don’t yet have access due to the presence of a ‘104’ code added by the practice due to the patient being in an ‘at risk’ group:**

*As your GP practice, we have been asked to provide you with access to your full medical record via the NHS app (and NHS website) if you have a suitable NHS login, from 31 October 2023. As a practice we have decided to ask your permission first, as this gives us a chance to check your understanding and be sure access to your data is safe for you. We are aware that not everyone will want access to their full record on the internet at this time, and some patients may have concerns about their personal medical records being made available on their smartphones or online, especially if other people have access to their devices. If you know you will NOT want access, please follow the link below and send ‘DECLINE ACCESS’. You can change your mind at any time by contacting the practice. Further information is available here: <LINK TO FURTHER INFORMATION>*

**For practices who have not gone live yet but intend to do so, and who have not bulk-coded ‘104’ codes:**

1. **Sample message to send to patients who will get access, to make them aware access is coming, and invite an opt out**:

*As your GP practice, we have been asked to provide you with access to your full medical record via the NHS app (and NHS website) if you have a suitable NHS login, from 31 October 2023. You are due to receive access on dd/mm/yyyy.  We are aware that not everyone will want access to their full record on the internet at this time, and some patients may have concerns about their personal medical records being made available on their smartphones or online, especially if other people have access to their devices. If you know you will NOT want access, please follow the link below and send ‘DECLINE ACCESS’. You can change your mind at any time by contacting the practice. Further information is available here: <LINK TO FURTHER INFORMATION>*

1. **Sample message to patients who don’t yet have access due to the presence of a ‘104’ code added by the practice due to the patient being in an ‘at risk’ group:**

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**For practices who have not provided access yet, intend to do so, but have bulk-added ‘104’ codes to everyone, and for EMIS practices who do not wish to turn on the accelerated access functionality, but initially (until 31 October 2023) wish to offer access on a patient-by-patient basis:**

1. **Sample message to send to patients who don’t yet have access:**

*As your GP practice, we have been asked to provide you with access to your full medical record via the NHS app (and NHS website) if you have a suitable NHS login, from 31 October 2023. As a practice we have decided to ask your permission first, as this gives us a chance to check your understanding and be sure access to your data is safe for you. We are aware that not everyone will want access to their full record on the internet at this time, and some patients may have concerns about their personal medical records being made available on their smartphones or online, especially if other people have access to their devices. If you know you will NOT want access, please follow the link below and send ‘DECLINE ACCESS’. You can change your mind at any time by contacting the practice. Further information for how to seek access is available here: <LINK TO FURTHER INFORMATION>*