Bullying and harassment: how to address it and create a supportive and inclusive culture

Programme
Bullying and harassment: how to address it and create a supportive and inclusive culture

9.00 – 9.30  REGISTRATION

9.30 – 9.40  WELCOME: Chaand Nagpaul, Chair of BMA Council

9.40 – 10.00  OPENING ADDRESS: Findings from the BMA’s bullying and harassment project
Anthea Mowat, Chair of BMA Representative Body and BMA bullying and harassment project sponsor

10.00 – 10.30  KEYNOTE ADDRESS: The importance of speaking up and how guardians can help
Henrietta Hughes, National Freedom to Speak Up Guardian

CHALLENGING BULLYING AND HARASSMENT

10.30 – 11.05  Bullying in the NHS: why do we fail, and what can we do
Madeline Carter, Senior Lecturer and Neill Thompson, Senior Lecturer, Northumbria University

11.05 – 11.30  BREAK

11.30 – 12.30  PERFORMING MEDICINE: forum theatre exploring what is bullying and harassment, how to respond and how to prevent it

12.30 – 13.30  LUNCH

CHANGING CULTURE TO PREVENT BULLYING AND HARASSMENT

13.30 – 13.55  Recognising the needs of doctors
Caroline Elton, author of ‘Also Human’ and chartered psychologist

13.55 – 14.20  Understanding the impact of incivility on colleagues, patient care and safety
Chris Turner, Civility Saves Lives campaign and Emergency Medicine consultant

14.20 – 14.45  Sharing experiences of providing healthcare and strengthening relationships through Schwartz rounds
Jocelyn Cornwell, Chief Executive, The Point of Care Foundation

14.45 – 15.10  The role of leaders in creating a compassionate and supportive culture
Sue Burgin, Development Advisor and Jo Vigor, Senior Development Advisor, NHS Improvement

15.10 – 15.30  Q&A

15.30 – 15.50  BREAK

15.50 – 16.50  PANEL: HOW CAN CHANGE BE DELIVERED: chaired by Anil Jain, BMA consultants committee member and deputy chair of consultants conference
Colin Melville, Director of Education and Standards, General Medical Council
Iona Thorne, National Professional Advisor, Care Quality Commission
Jon Restell, Chief Executive, Managers in Partnership/NHS Social Partnership Forum
Judy Evans, Honorary Secretary, Royal College of Surgeons of Edinburgh

16.50 – 17.00  CLOSING REMARKS: Anthea Mowat